

**TO:** Mike Ragan, Chief of Police  
**FROM:** Ed Costello, Personnel and Recruiting Lieutenant  
**REF:** 2016 Internal Affairs Statistical Summary  
**DATE:** February 29, 2016

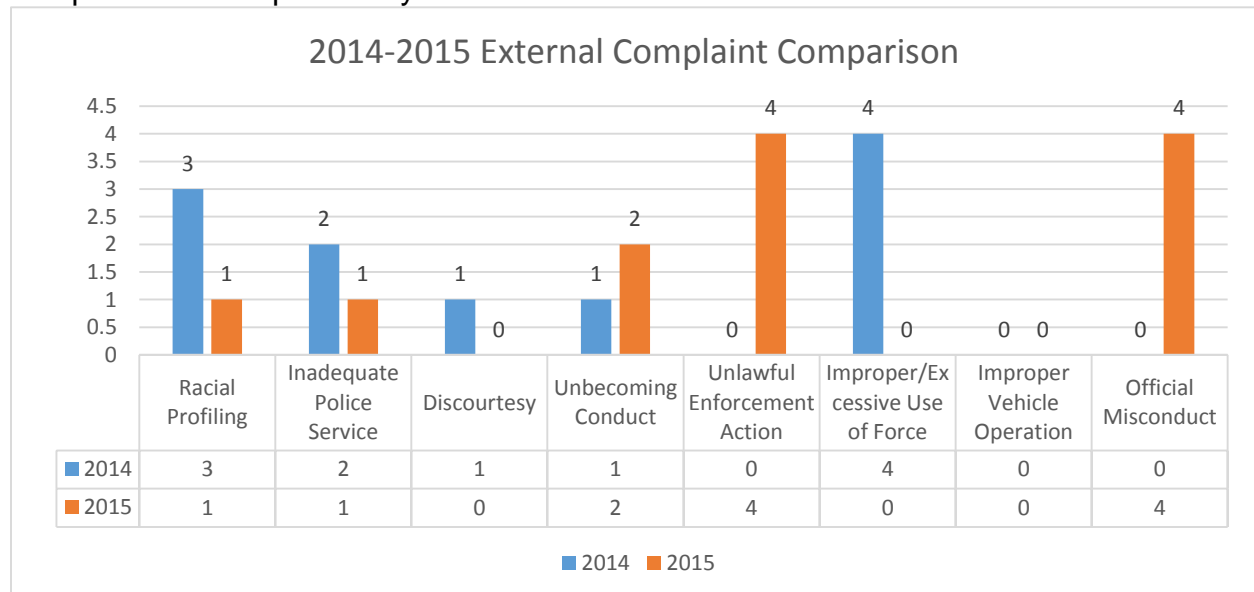
**STATEMENT OF ISSUE:**

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2015 calendar year and the dispositions of those complaints.

**BACKGROUND/DISCUSSION:**

**External Complaints 2015**

In 2015, there were a total of 4 complaints with 12 different allegations, originating from persons outside of the Department. This is a 33% *decrease* in external complaints when compared with the 6 external complaints (11 allegations) received in 2014. The following chart allows for a visual representation of the types and frequency of external complaints for the past two years.



1231 TAMU  
 College Station, TX 77843-1231

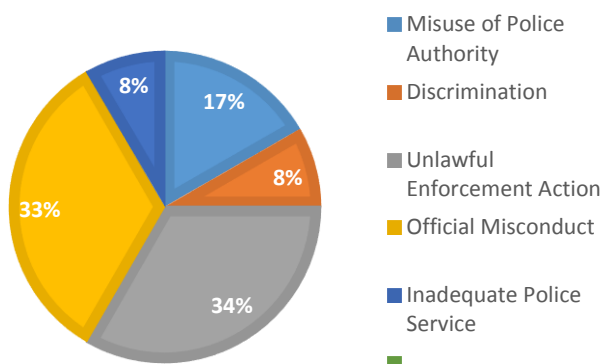
Tel. 979.845.2345 Fax. 979.847.2345  
<https://upd.tamu.edu>

## University Police Department

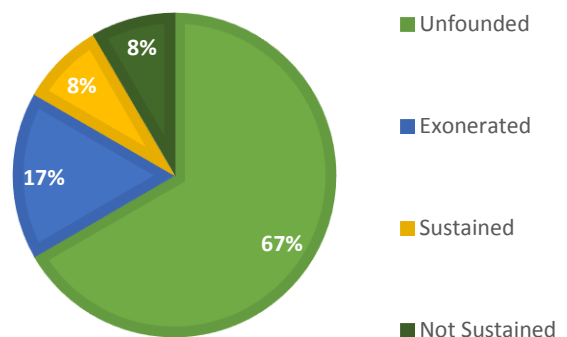
All 4 of the external complaints received in 2015 were filed on officers in the Uniformed Patrol Division and were in response to an officer's actions performed while on duty. Inadequate Police Service accounted for 1 (8%) external complaint allegation, which was determined to be "Sustained" in that instance. A single allegation of Discrimination accounted for another 8% of external complaint allegations, which was found to be "Unfounded". There was one complaint containing 8 total allegations, 4 of Unlawful Enforcement Action (False Arrest) and 4 of Official Misconduct (Falsifying a PC Statement) in 2015. Two of the Unlawful Enforcement Action complaints were determined to be "Unfounded", and two were "Exonerated". Three of the Official Misconduct allegations were determined to be "Unfounded", and one was "Not Sustained". The remaining external complaint consisted of 2 allegations of Misuse of Police Authority, both of which were "Unfounded". Overall, external allegations against officers were found to be "Unfounded" (67%), "Exonerated" (17%), "Not Sustained" (8%), or "Sustained" (8%).

2015 External Complaints (4 complaints with 12 allegations)						
Class 1	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Misuse of Police Authority	2	2				
Discrimination	1	1				
Unlawful Enforcement Action	4	2	2			
Official Misconduct	4	3		1		
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Inadequate Police Service	1				1	
<b>Totals</b>	<b>12</b>	<b>8</b>	<b>2</b>	<b>1</b>	<b>1</b>	

### 2014 EXTERNAL COMPLAINTS



### 2014 EXTERNAL DISPOSITIONS

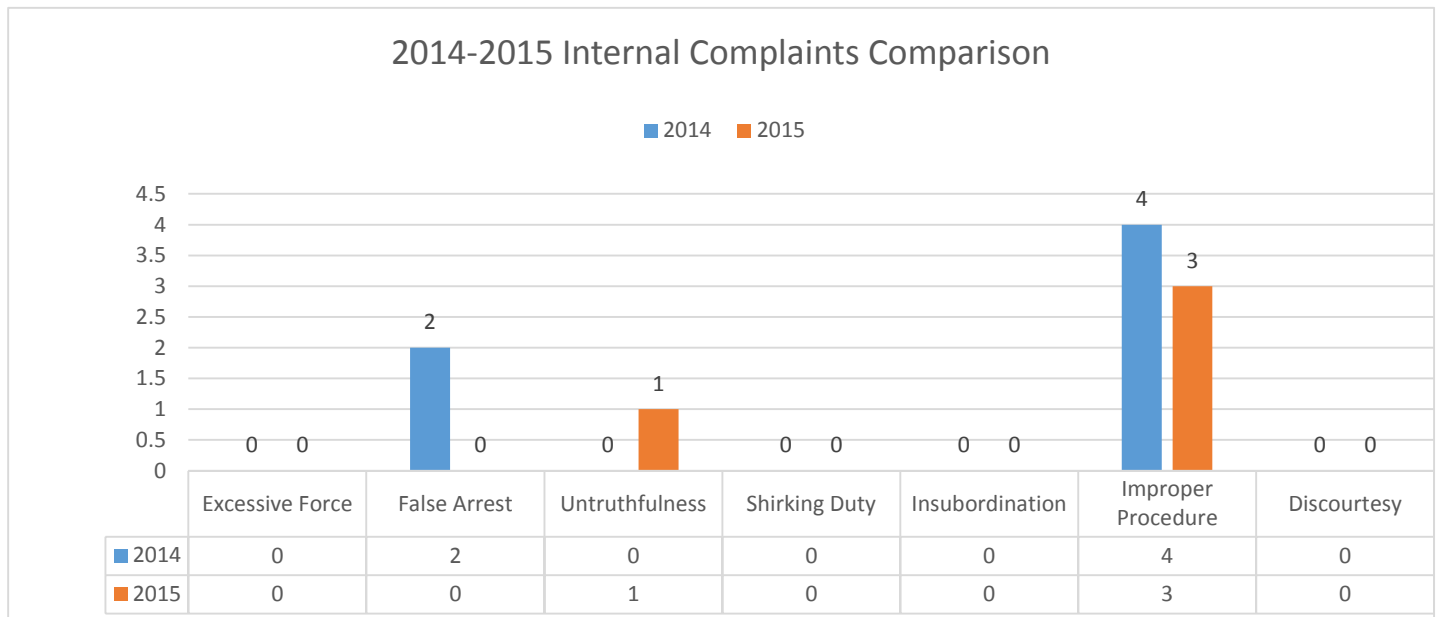


*Allegation and disposition totals are higher than complaint totals due to some complaints containing multiple allegations or multiple involved employees.*

# University Police Department

## Internal Complaints 2015

In 2015 there was 1 internal complaint initiated by personnel within the Department, with a total of 2 allegations. In addition, there was also an external complaint that resulted in 2 internal allegations. The internal complaint initiated from within the Department involved 2 officers, with one allegation each, and the external complaint with 2 internal allegations was a single officer incident. Both complaints involved a total of 3 officers, all of which were assigned to the Uniformed Patrol Division. They contained a total of 4 allegations: 3 (75%) allegations of Improper Procedure, and 1 (25%) allegation of Untruthfulness.



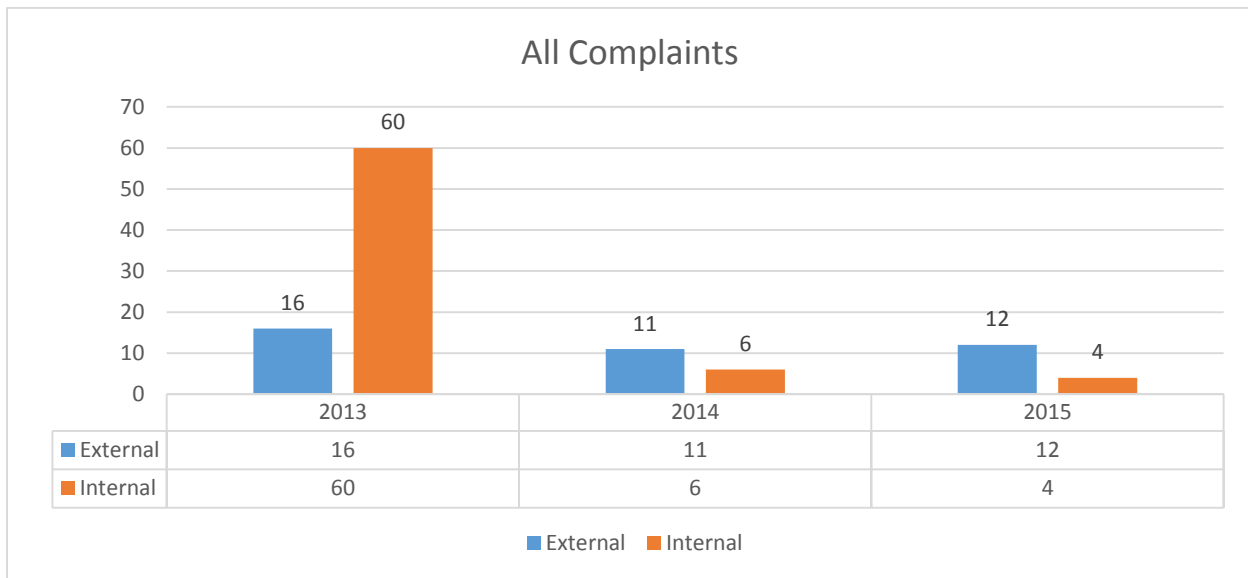
<b>2015 Internal Complaints (2 complaints with 4 allegations)</b>						
<b>Class 1</b>	<b>Received</b>	<b>Unfounded</b>	<b>Exonerated</b>	<b>Not Sustained</b>	<b>Sustained</b>	<b>Not Concluded</b>
Untruthfulness	1	1				
<b>Class 2</b>	<b>Received</b>	<b>Unfounded</b>	<b>Exonerated</b>	<b>Not Sustained</b>	<b>Sustained</b>	<b>Not Concluded</b>
Improper Procedure	3		1		2	
<b>Totals</b>	<b>4</b>	<b>1</b>	<b>1</b>		<b>2</b>	

*Allegation and disposition totals are higher than complaint totals due to some complaints containing multiple allegations or multiple involved employees.*

# University Police Department

## Total Complaints

A three year comparison reveals that the greatest number of allegations was received in 2013. This is mainly due to updates to department policy and recent implementation of a standardized process for handling and investigating complaints, both internal and external.



Records show that for 2015 there were 11,578 calls for service (including officer-initiated activity) and 7,381 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts is minute.

### CONCLUSION:

The overall number of external complaints has remained fairly consistent over the past three years. The number of internal complaints saw a large increase in 2013, due mainly to several incidents involving multiple officers and multiple allegations per officer that resulted in an internal investigation.

### RECOMMENDATIONS:

I recommend that the procedure for the intake, processing, investigation, and follow-up of both internal and external complaints continue to be refined. Several past allegations that were entered into the IA/Complaints process should instead have been addressed by first line supervisors using established employee discipline procedures. I also recommend that Chapter 23 – Complaints of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness.