

TO: Mike Ragan, Chief of Police
FROM: Allan Baron, Personnel and Recruiting Lieutenant
REF: 2017 Internal Affairs Statistical Summary
DATE: February 22, 2017

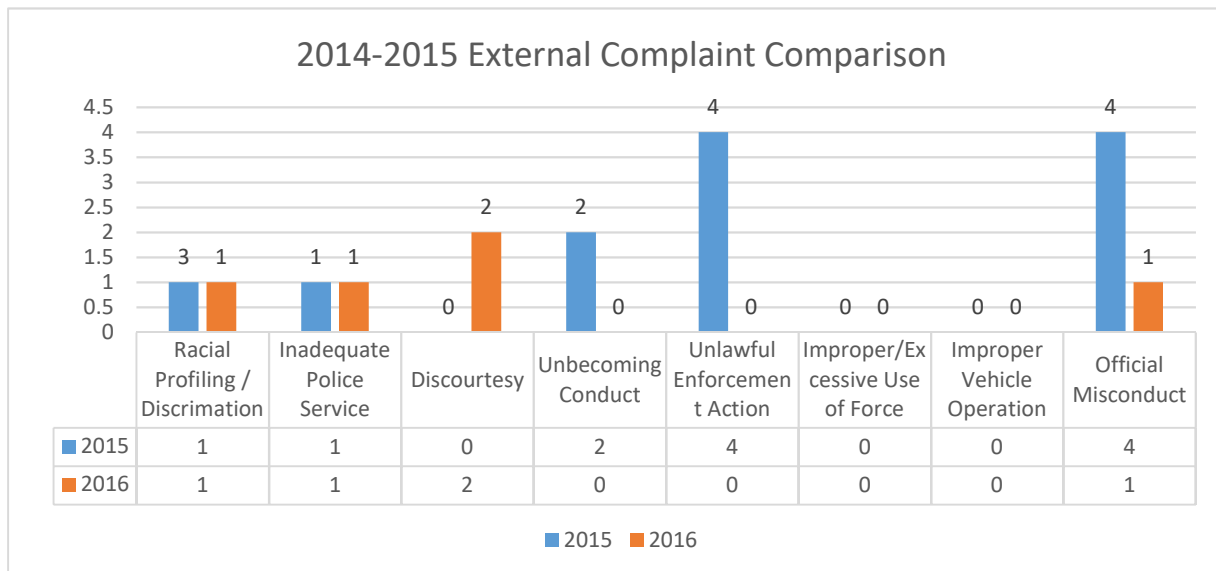
STATEMENT OF ISSUE:

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2016 calendar year and the dispositions of those complaints.

BACKGROUND/DISCUSSION:

External Complaints 2016

In 2016, there were a total of 3 external complaints with 5 different allegations, originating from persons outside of the Department. The number of complaints decreased by 25% and number of allegations decreased by 58% when compared with the 4 external complaints (12 allegations) received in 2015. The following chart allows for a visual representation of the types and frequency of external complaints for the past two years.



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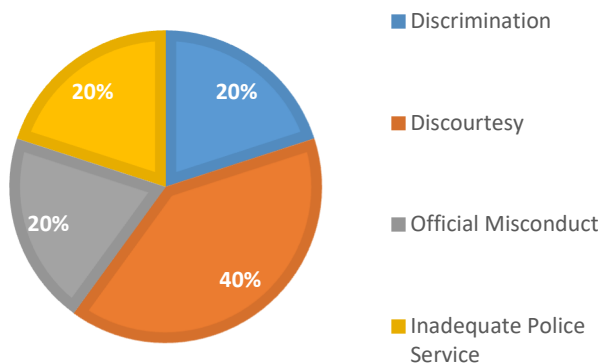
Of the 3 of the external complaints received in 2016, 2 officers were in the Uniformed Patrol Division and 1 was in the Community Services Division.

80% of the allegations investigated by IA were determined to be unfounded or not sustained.

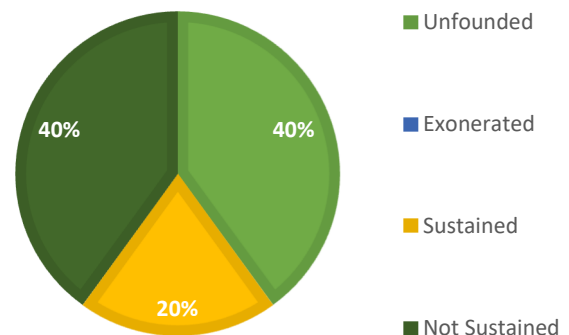
20% of the allegations investigated by IA were sustained.

2016 External Complaints (3 complaints with 5 allegations)						
Class 1	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discrimination	1	1			1	
Discourtesy	2			1	1	
Official Misconduct	1			1		
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Inadequate Police Service	1	1				
Totals	5	2	0	2	1	0

2016 EXTERNAL COMPLAINTS



2016 EXTERNAL DISPOSITIONS

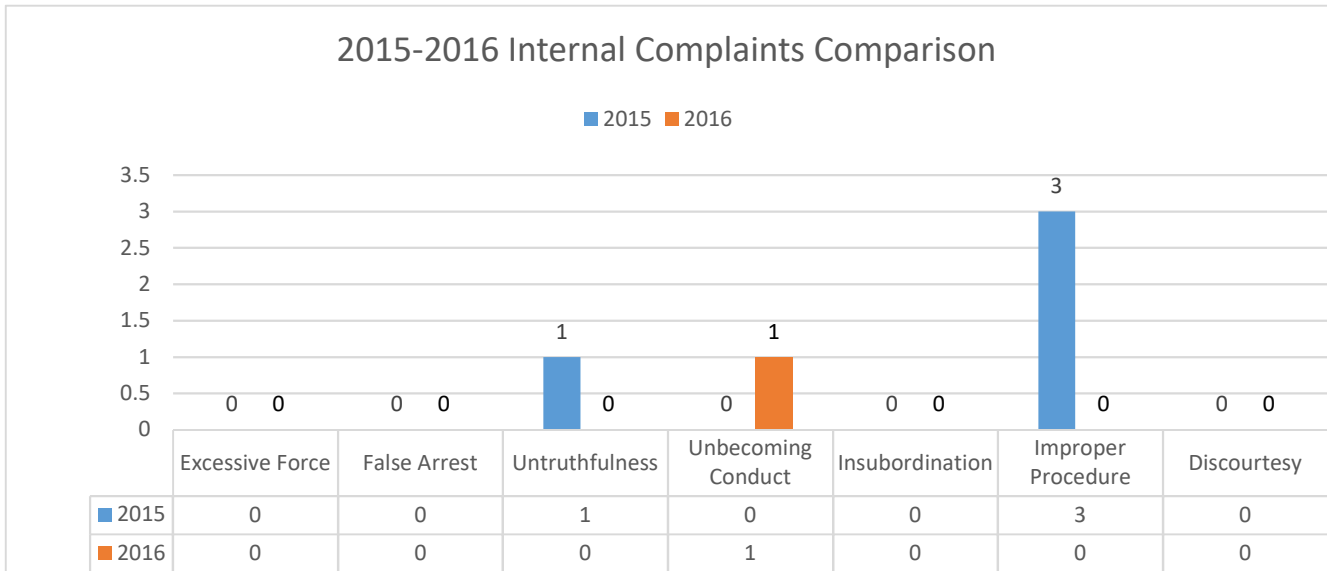


Allegation and disposition totals are higher than complaint totals due to some complaints containing multiple allegations or multiple involved employees.

Internal Complaints 2016

In 2016 there was 1 internal complaint initiated by personnel within the Department involving 1 officer from the Uniformed Patrol Division. The complaint consisted of 2 allegations of Class II policy violations for unbecoming conduct, both allegations were sustained.

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2016 Internal Complaints (1 complaints with 2 allegations)						
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Unbecoming Conduct	1				2	
Totals	1				2	

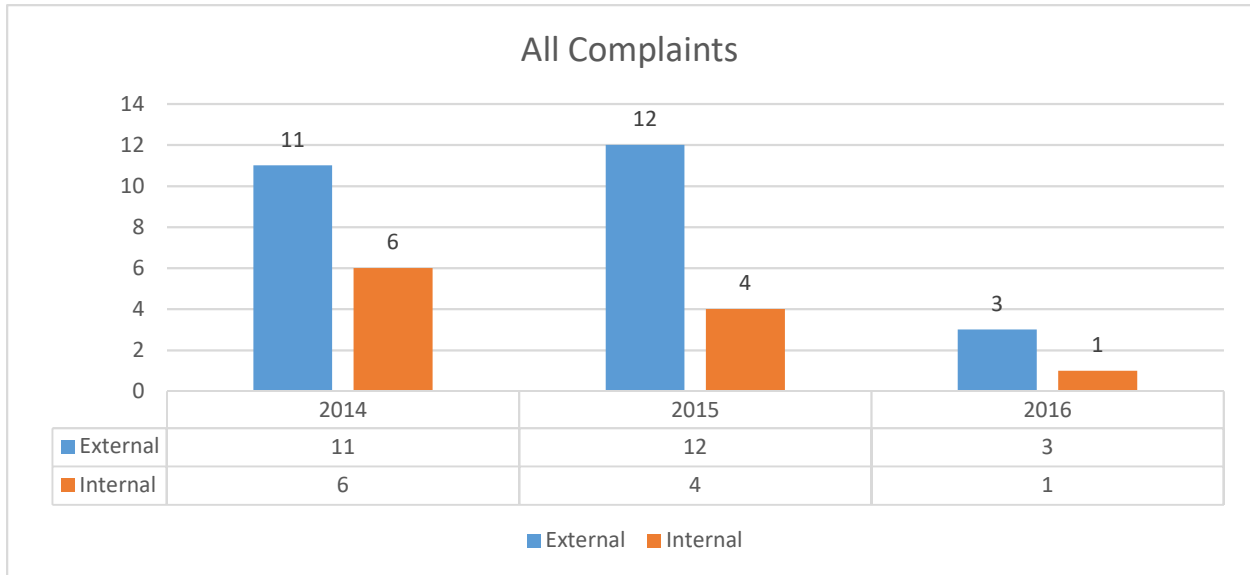
Allegation and disposition totals are higher than complaint totals due to some complaints containing multiple allegations or multiple involved employees.

Total Complaints

A three year comparison reveals that the greatest number of allegations was received in 2014. This is mainly due to updates to department policy and recent implementation of a standardized process for handling and investigating complaints, both internal and external.

Records show that for 2016 there were 11,443 calls for service (including officer-initiated activity) and 10,836 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts is minimal.

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CONCLUSION:

There was a significant drop in the overall number of both internal and external complaints in 2016. This is partly due to the fact that many of the complaints in 2015 involved multiple officers with multiple allegations per complaint.

Since the overall number of complaints and allegations in both 2015 and 2016 are low when compared to the number of officers and calls for service / traffic contacts, it is difficult to pinpoint specific causes for the decrease. However, in 2016, the department initiated the use of Guardian Tracking, a computerized system designed to track employee performance. The system will also be used as an early warning indicator for potential behavioral and performance issues. Since potential problems are being closely monitored and tracked through this system, makes officers more aware that their performance must be in line with department policies and procedures.

RECOMMENDATIONS:

I recommend that Chapter 23 – Complaints of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness. Also, the IA Lieutenant should work to attend the supervisors meeting and provide reminders regarding the procedures for handling complaints and concerns.