

TO: Mike Ragan, Chief of Police
FROM: Allan Baron, Personnel and Recruiting Lieutenant
REF: 2018 Internal Affairs Statistical Summary
DATE: February 6, 2018

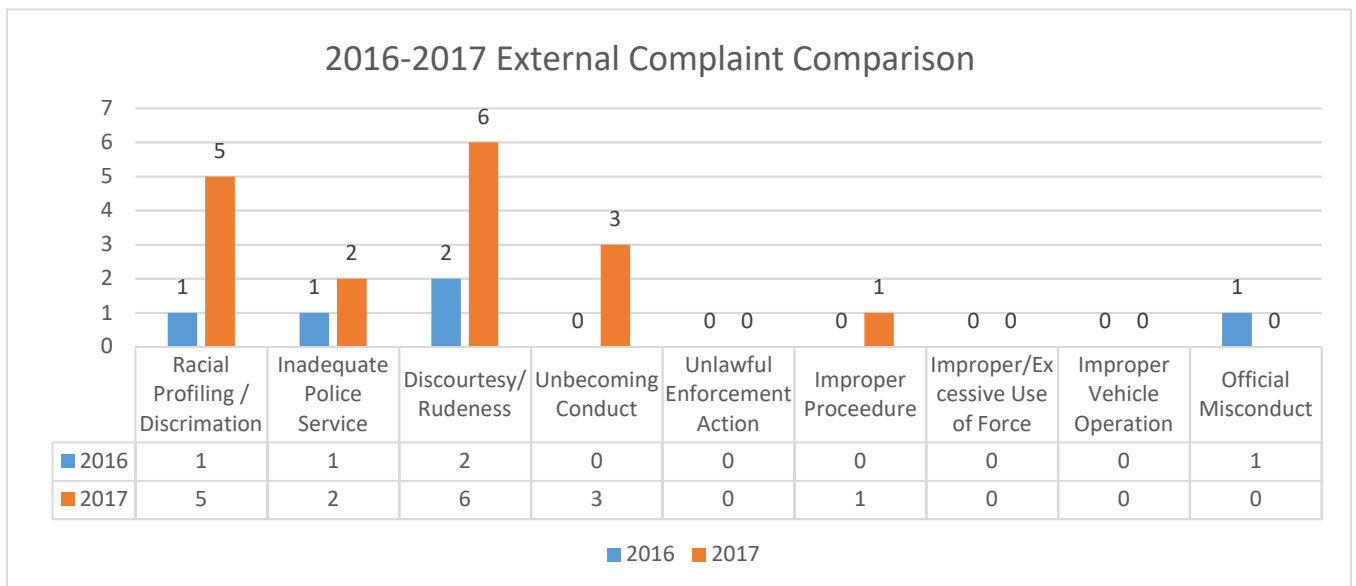
STATEMENT OF ISSUE:

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2017 calendar year and the dispositions of those complaints.

BACKGROUND/DISCUSSION:

External Complaints 2017

In 2017, there were a total of 6 external complaints with 17 different allegations, originating from persons outside of the Department. The number of complaints increased by 100% and number of allegations increased by 240% when compared with the 3 external complaints (6 allegations) received in 2016. The following chart allows for a visual representation of the types and frequency of external complaints for the past two years.



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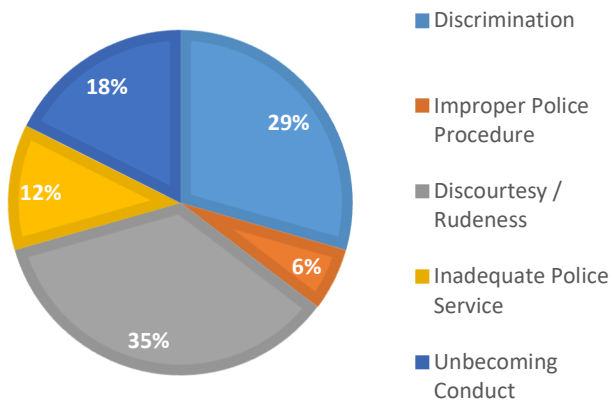
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Of the 6 of the external complaints received in 2017, all were in the Uniformed Patrol Division.

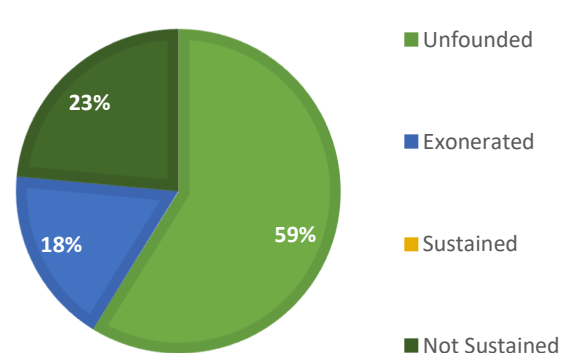
100% of the allegations investigated by IA in 2017 were determined to be exonerated, unfounded or not sustained.

2017 External Complaints (6 complaints with 17 allegations)						
Class 1	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discrimination	5	4		1		
Improper Police Procedure	1		1			
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discourtesy / Rudeness	6	6				
Inadequate Police Services	2		2			
Unbecoming Conduct	3			3		
Totals	17	10	3	4	0	0

2017 EXTERNAL COMPLAINTS

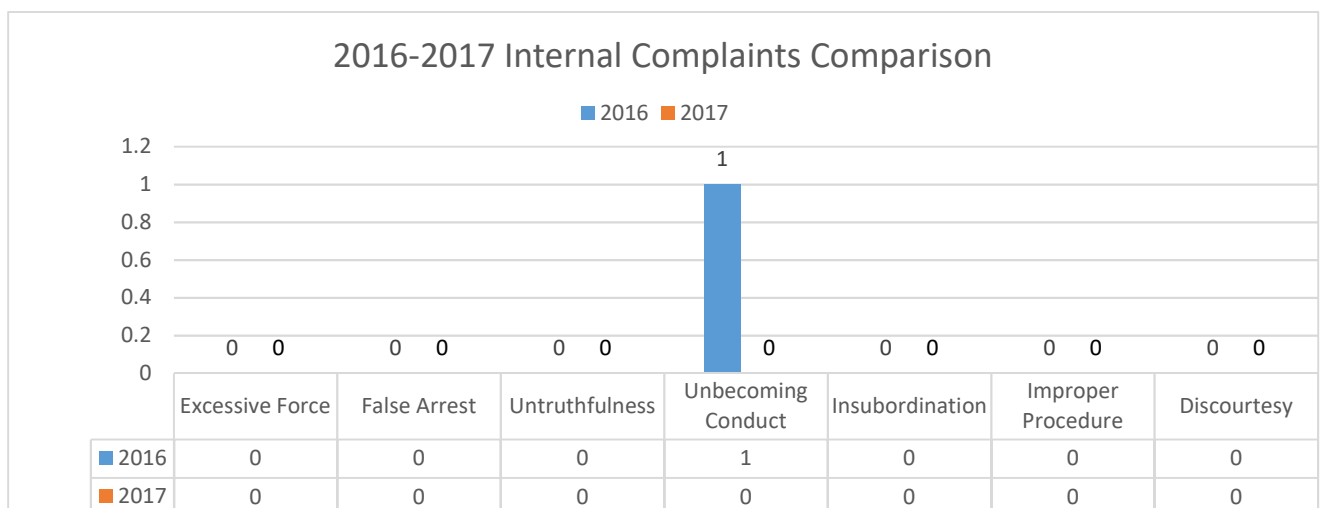


2017 EXTERNAL DISPOSITIONS



Internal Complaints 2017

In 2017, no internal complaints were received.



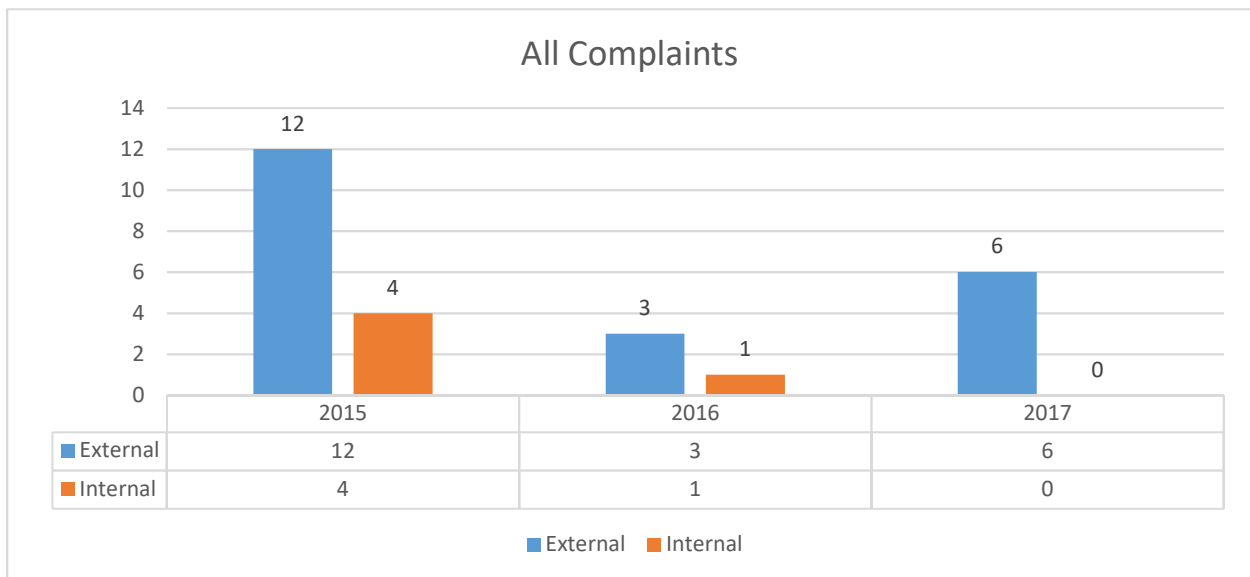
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2017 Internal Complaints (0 complaints with 0 allegations)						
	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
	0					
Totals	0					

Total Complaints

A three year comparison reveals that the greatest number of complaints were received in 2015. This is mainly due to updates to department policy and recent implementation of a standardized process for handling and investigating complaints, both internal and external.

Records show that for 2017 there were 11,759 calls for service (including officer-initiated activity) and 12,936 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts, continues to be minimal.



CONCLUSION:

There was an increase in the number of external complaints and a decrease in the number of internal complaints in 2017. There was a significant increase in the number of allegations from external complaints. This is partly due to the fact that there were 3 more complaints in 2017 and all but one of the 6 complaints had multiple allegations. In one complaint, there were multiple officers with multiple allegations. There were no internal complaints in 2017.

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Since the overall number of complaints and allegations in both 2016 and 2017 are relatively low when compared to the number of officers and calls for service / traffic contacts, it is difficult to pinpoint specific causes for the decrease. However, in 2016, the department initiated the use of Guardian Tracking, a computerized system designed to track employee performance. The system also serves as the department's early warning indicator for potential behavioral and performance issues. Since potential problems are being closely monitored and tracked through this system, this makes officers more aware that their performance must be in line with department policies and procedures.

RECOMMENDATIONS:

I recommend that Chapter 23 – Complaints of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness. Also, the IA Lieutenant should work to attend the supervisors meeting and provide reminders regarding the procedures for handling complaints and concerns.