

TO: Chief of Police J. Michael Johnson

FROM: Rodger T Paxton, II, Professional Standards Lieutenant

REF: 2025 Internal Affairs Statistical Summary

DATE: February 14, 2025

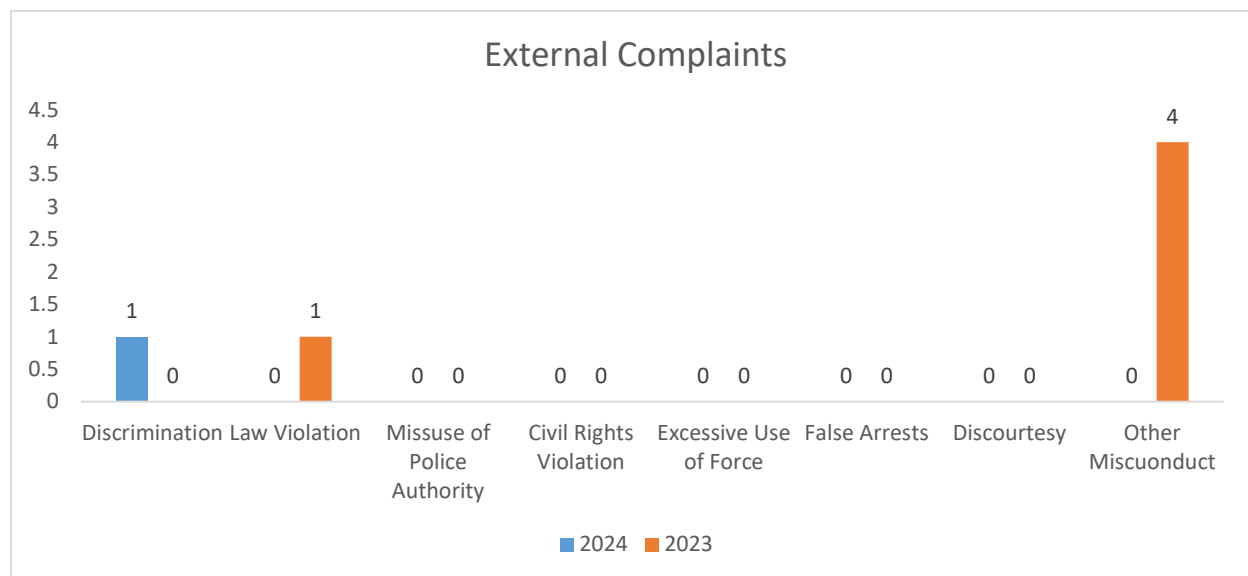
STATEMENT OF ISSUE:

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2024 calendar year and the dispositions of those complaints.

BACKGROUND / DISCUSSION:

External Complaints 2024

In 2024, there was a total of one (1) external complaint with one (1) allegation, originating from a person outside of the Department. The number of external complaints in 2024, one (1), was less than the thirteen (13) external complaints received in 2023. The number of allegations in 2024, one (1), decreased by 92% from the thirteen (13) allegations in 2023. The following chart allows for a visual representation of the types and frequency of external complaint allegations for the past two years.



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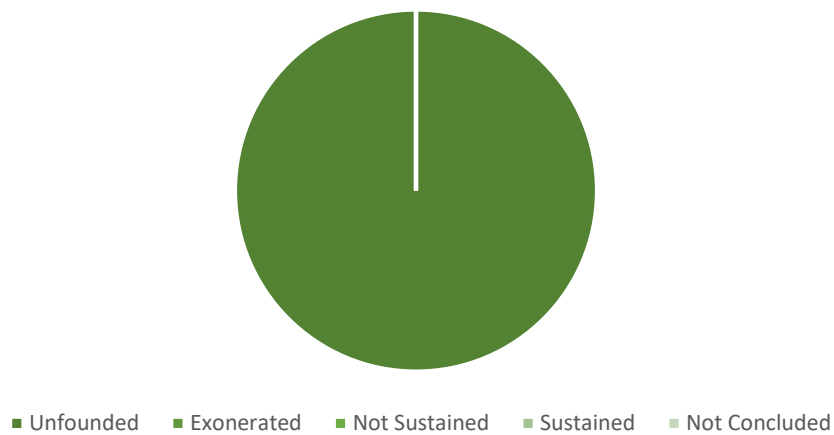
Of the one external complaint received in 2024, there was one involved employee within the Field Operations Division. The one external allegation investigated by Internal Affairs in 2024 was determined to be unfounded.

2024 External Complaints (1 complaints with 1 allegation)						
Type of Misconduct	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discrimination	1	1				
Law Violation	0	0				
Misuse of Police Authority	0	0				
Civil Rights Violation	0	0				
Excessive Use of Force	0	0				
False Arrest	0	0				
Discourtesy	0	0				
Other Misconduct	0	0				
Totals	1	1	0	0	0	0



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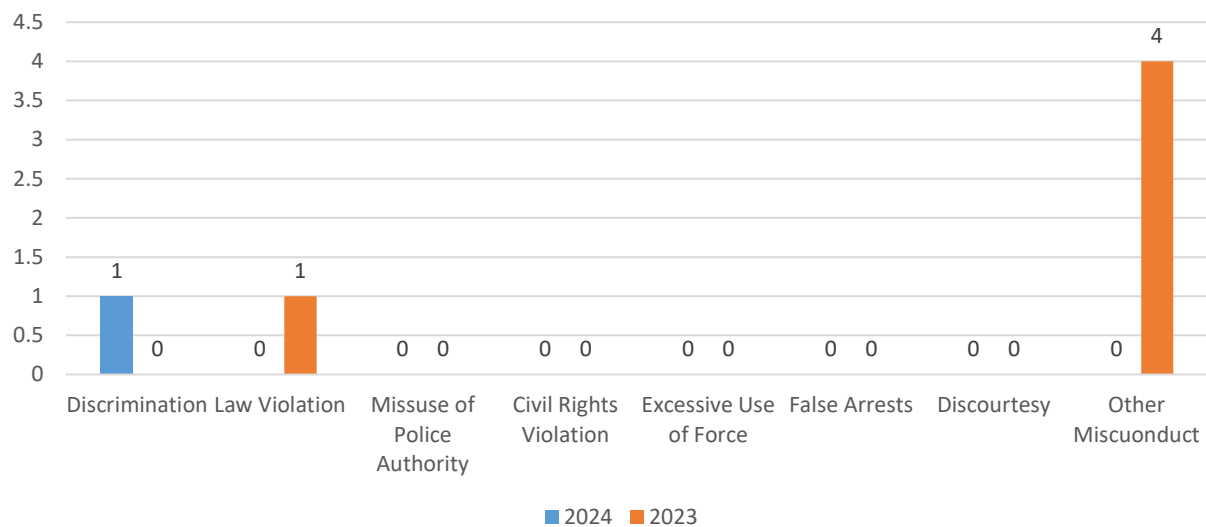
2024 External Complaint Dispositions



Internal Complaints 2024

In 2024, there was one internal complaint involving one allegation. In 2023, there were three (3) internal complaints involving five (5) allegations received.

2023 to 2024 Internal Complaints



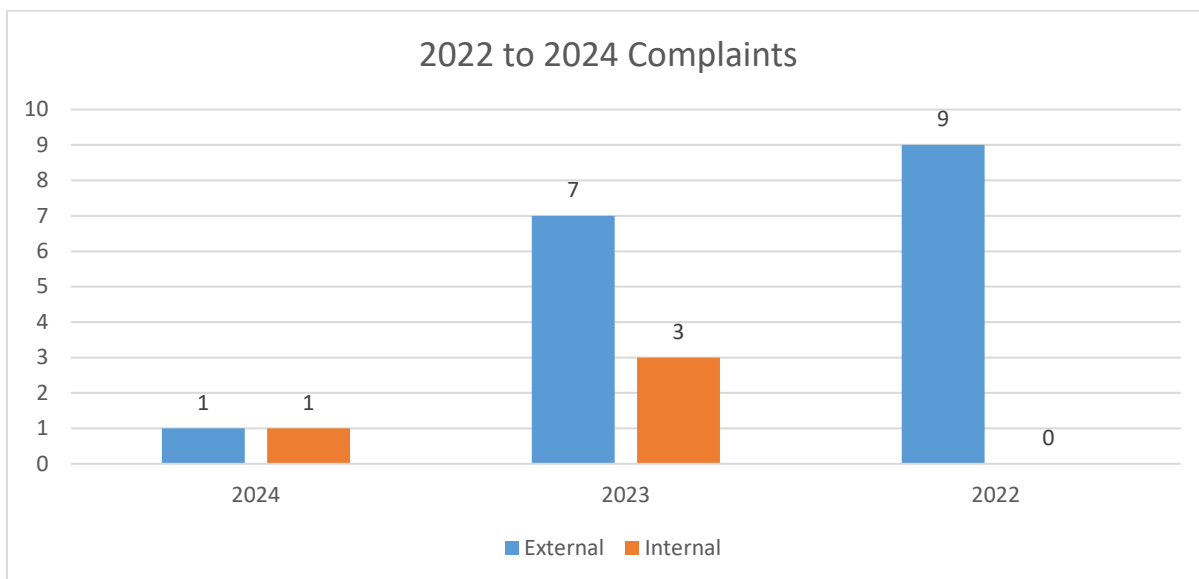
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Civil Rights Violation	1			1		
Excessive Use of Force						
False Arrest						
Discourtesy						
Other Misconduct						
Totals	1	0	0	1	0	0

There was a 80% decrease in the number of internal complaints

Total Complaints

A three-year comparison reveals that the highest number of total complaints were received in 2023, with 10 total complaints. Records show that for 2024 there were 63,528 calls for service and 10,498 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts, continues to be minimal.



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CONCLUSION:

In 2024, the two (2) total complaints, decreased by eight (8) over 2023's total of ten (10) complaints. This is a 75% decrease in 2024 over the number of complaints received in 2023. Of the 2 allegations received in 2024, 1 (50%) was unfounded and 1 (50%) was not sustained.

The overall number of complaints and allegations over the last three years are relatively low when compared to the number of officers, calls for service, and traffic contacts. The decline in 2024 complaints was probably due to a change in policy and procedures relating to complaints and Internal Affairs.

The department continues to utilize Guardian Tracking, a computerized system designed to track employee performance. The system also serves as the department's early warning indicator for potential behavioral and performance issues. Since potential problems are being closely monitored and tracked through this system, this makes officers more aware that their performance must be in line with department policies and procedures.

RECOMMENDATIONS:

I recommend that *Chapter 23 – Complaints* of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness. Also, the IA Lieutenant should continue to work closely with division supervisors to ensure the handling complaints and concerns is properly processed.