

- **TO:** Assistant Chief Edward Costello, Support Services
- **FROM:** Allan Baron, Personnel and Recruiting Lieutenant
- **REF:** 2022 Internal Affairs Statistical Summary
- DATE: February 1, 2022

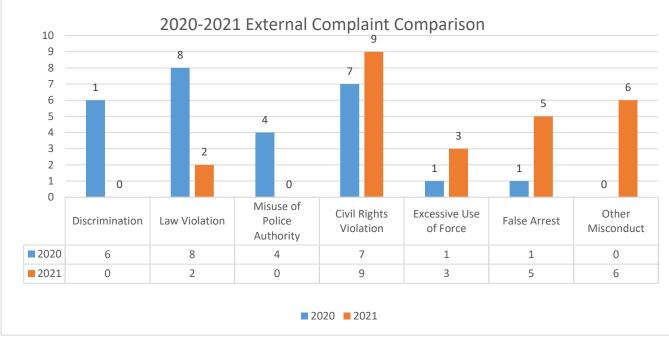
STATEMENT OF ISSUE:

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2021 calendar year and the dispositions of those complaints.

BACKGROUND / DISCUSSION:

External Complaints 2021

In 2021, there were a total of 9 external complaints with 25 different allegations, all originating from persons outside of the Department. The number of complaints increased by 12.5% and number of allegations decreased by 7.4% when compared with the 8 external complaints (27 allegations) received in 2020. The following chart allows for



¹²³¹ TAMU College Station, TX 77843-1231

a visual representation of the types and frequency of external complaints for the past two years.

Of the 9 external complaints received in 2021 all involved employees within the Field Operations Division.

88% (22) of the allegations investigated by Internal Affairs 2021 were determined to be unfounded, 8% (2) were sustained and 4% (1) was not concluded.

2021 External Complaints (9 complaints with 25 allegations)									
Type of Misconduct	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded			
Discrimination	0	0							
Law Violation	2	2							
Misuse of Police Authority	0	0							
Civil Rights Violation	9	7			2				
Excessive Use of Force	3	3							
False Arrest	5	4				1			
Other Misconduct	6	6							
Totals	25	22	0	0	2	1			



2021 EXTERNAL COMPLAINTS

Internal Complaints 2021

In 2021, there was one internal complaint involving 1 allegation. There no internal complaints received in 2020. The following chart allows for a visual representation of the types and frequency of internal complaints for the past two years.

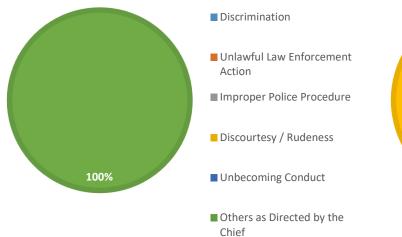
2021 EXTERNAL DISPOSITIONS

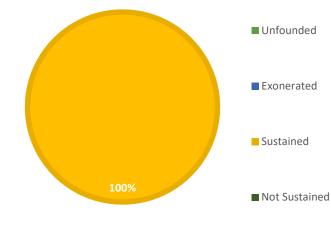


2021 Internal Complaints (1 complaint with 1 allegation)									
Type of Misconduct	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded			
Discrimination									
Law Violation									
Misuse of Police Authority									
Civil Rights Violation									
Excessive Use of Force									
False Arrest									
Other Misconduct	1				1				
Totals	1	0	0	0	1	0			

There was a 100% increase in the number of internal complaints / allegations.

2021 INTERNAL COMPLAINTS

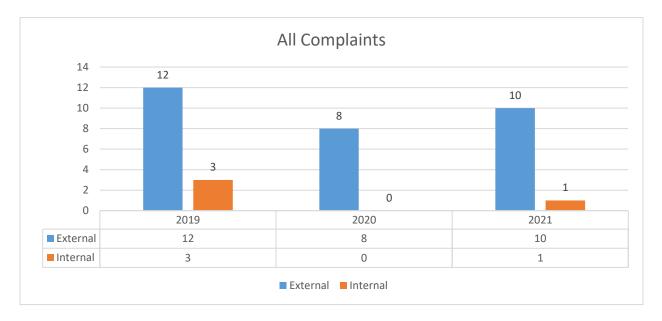




2021 INTERNAL DISPOSITIONS

Total Complaints

A three-year comparison reveals that the 2nd highest number of complaints were received in 2021. Records show that for 2021 there were 8,126 calls for service and 10,062 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts, continues to be minimal.



CONCLUSION:

In 2021, there was an increase in both internal and external complaints.

Since the overall number of complaints and allegations over the last three years are relatively low when compared to the number of officers and calls for service / traffic contacts, it is difficult to pinpoint specific causes for the increases in complaints and internal allegations received in 2021.

The department continues to utilize Guardian Tracking, a computerized system designed to track employee performance. The system also serves as the department's early warning indicator for potential behavioral and performance issues. Since potential problems are being closely monitored and tracked through this system, this makes officers more aware that their performance must be in line with department policies and procedures.

RECOMMENDATIONS:

I recommend that *Chapter 23 – Complaints* of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness. Also, the IA Lieutenant should continue to work closely with division supervisors to ensure the handling complaints and concerns is properly processed.